



Planning for the Next Normal: Whatever it might be!

Live Virtual Workshop
June 2023

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Nothing is intractable.



HSD Vision

People everywhere thrive because we see patterns clearly, seek to understand, and act with courage to transform turbulence and uncertainty into possibility for all.

HSD Simple Rules

- ▶ Stand in inquiry
 - ▶ Turn judgment into curiosity
 - ▶ Turn conflict into shared exploration
 - ▶ Turn defensiveness into self-reflection
 - ▶ Turn assumptions into questions
- ▶ Find the energy in difference
- ▶ Zoom in and zoom out
- ▶ Connect through stories and impacts
- ▶ Search for the true and useful
- ▶ Celebrate life



Today's Adaptive Action

- ▶ WHAT?
What is the next normal?
- ▶ SO WHAT?
So what does it mean for your sensemaking and action taking??
- ▶ NOW WHAT?
Now what will help you thrive?





WHAT?
What is the
next normal?



No one knows,
but
we can expect . . .



Constant
Surprise

Dynamical
Change



Global Info
Local Action

Local
Variation





No one knows,
but
we can expect . . .



Delicate
Dependence

Constant
Attention



Unstable
Structures

Unequal
Risk

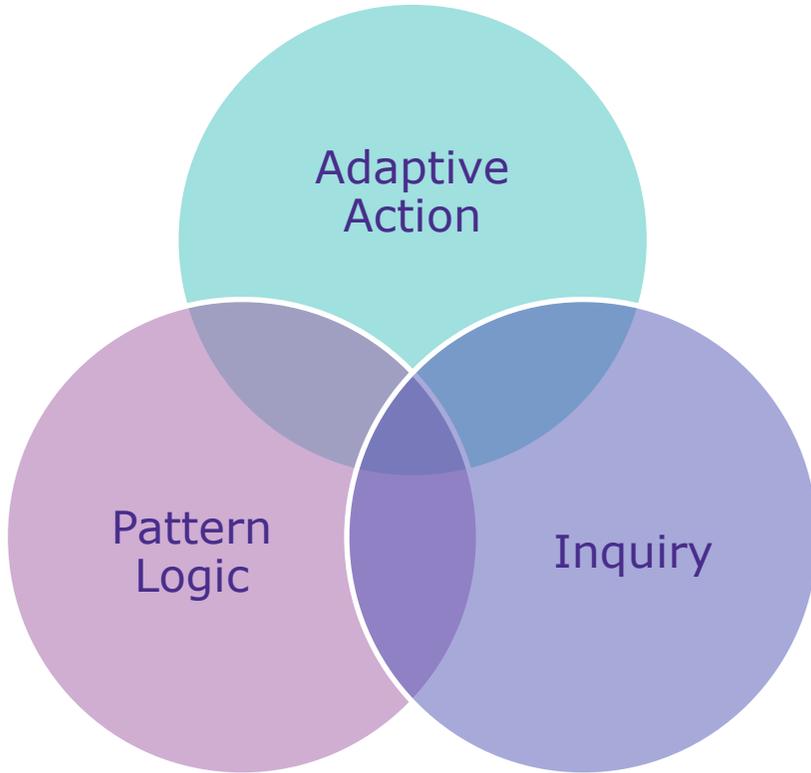
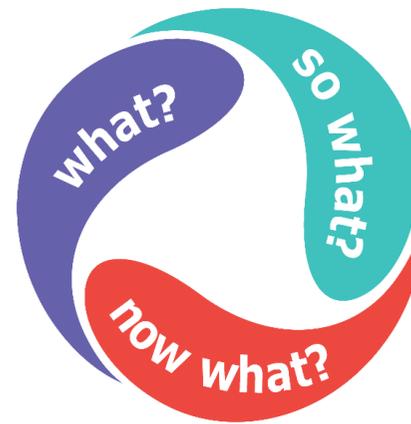




SO WHAT?
So what does it
mean for you?



Human Systems Dynamics



Inquiry

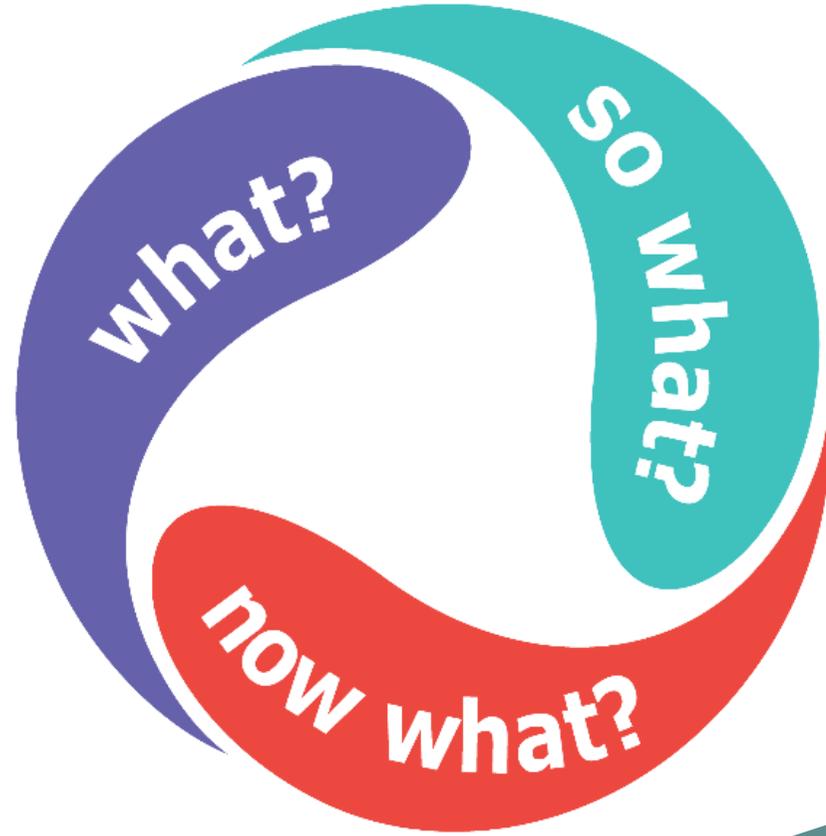
- ▶ turn judgment into curiosity
- ▶ turn disagreement into shared exploration
- ▶ turn defensiveness into self-reflection
- ▶ turn assumptions into questions



NOW WHAT?
Now what will
help you thrive?



Your
Next Wise Action





Want to learn more?

- ▶ Daily Power of Questions
- ▶ Free, monthly webinars
- ▶ Blog posts and event announcements
- ▶ Adaptive Action Labs (2, 3-hour sessions on relevant topics)
- ▶ Dragons of Complexity
- ▶ HSDP Certification (online and face-to-face)
- ▶ Website with many resources
- ▶ Books and more!

www.hsdinstitute.org





Our Adaptive Action

